Administrative Capacity & Cross-border E-Service Strengthening

Interreg
Co-funded by the European Union
NEXT Romania – Ukraine

GOVERNANCE

ACCESS

The problem. Project's solution

Rural municipalities in the Romania–Ukraine border region face outdated administrative infrastructure, limited digital services, low institutional capacity, and unequal access to public services, particularly for elderly people, persons with disabilities, and rural residents. These challenges reduce the efficiency, transparency, and inclusiveness of local governance. The project addresses them through digital infrastructure upgrades, staff training, citizen-focused service design, and a joint cross-border framework for modern, accessible, and efficient public administration.

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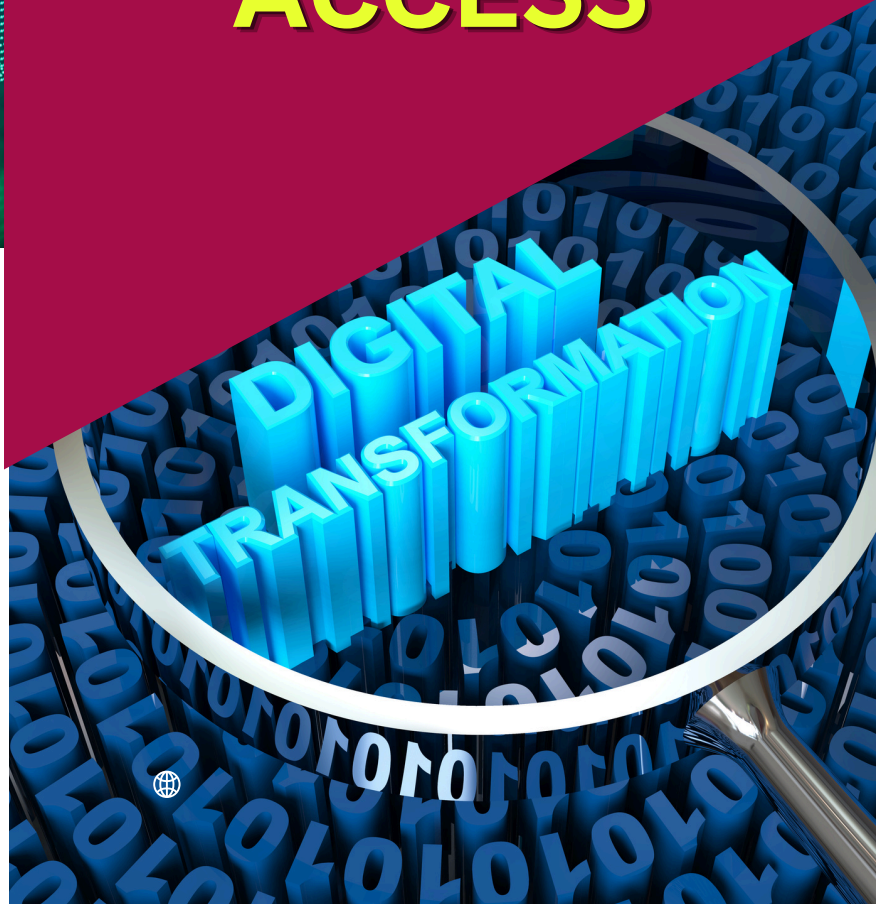

EU funding: 445,897.00 EUR
Total budget 495,442.10 EUR

Project Start June 2026
Project End December 2027

Cross Border Partnership

Lead Partner
Mamaliga Village Council, Chernivtsi region, **Ukraine**

Partner 2
Paltinis Commune, Botosani county, **Romania**

Partner 3
NGO Bukovinian Center for Development and Reconstruction , **Ukraine**

Partner 4
Krasnosilka Village Council, Odesa region, **Ukraine**

Associate
Department of Digital Development, Transformations and Digitalization of the Chernivtsi Oblast Military Administration , **Ukraine**

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Who benefits from the project?

- **local and regional public authorities**
- **general public**
- **Cross-border professional community**

Project Outcomes

- **3 Mobile-responsive websites with accessible service manuals and feedback forms**
- **1 Digital Toolkit for Civil Servants** (templates, process checklists, and usage guides)
- **4 training sessions** (2 per country) with 130 participants to increase capacity-building for Public Administrations
- **1 Partner Workshop** on Drafting the Action Plan carried out with 170 participants
- **1 Joint Action Plan** developed (Including analysis, shared priorities, short- and mid-term measures, and cooperation commitments)
- **1 Joint Cross-border Strategy for Digital Public Service Development** (defining shared priorities to improve digital public services and guide long-term cross-border cooperation)
- **1 Information Campaign and Citizen Engagement** (digital literacy sessions delivered in community hubs and outreach locations, printed and digital informational materials, and active use of social media and municipality websites, etc)
- **5 organisations cooperating across borders**